

Please carefully read these Terms and conditions before making a tour booking or signing a contract for a tour service with us.

The package includes the following.

Transportation – sanitized Air-condition vehicles

Accommodation – Best budget to four-star hotels

Meals – All meals (BLS)

Entry Fees

Tour Guide Services

A Trained chauffeur driver

Attractions site

Tour Price.

The quoted price of a tour is based on the currency exchange rate of the time that brochures or mailing are made to clients, currency exchange rates vary from day to day and the company reserves the right to adjust the tour price at sixty days (60) prior to departure.

Any adjustment in price will be reflected in the final/invoice.

Travel Insurance

Clients are strongly advised to obtain comprehensive travel insurance to protect against unforeseen circumstances such as baggage losses, and medical emergencies. However, the client has the right to choose any travel insurance policy that meets their requirements.

Travel Documents

It is the client's sole responsibility to obtain a passport and travel visa and also responsible for providing the company with correct information. Failure to abide by this requirement may lead to financial loss to the company or terminate the contract between the client and the tour operator.

Visa Application

The company from time to time may assist the traveler to submit a visa application for a fee but does not guarantee the outcome or approval of the application. Different embassies or consulates require varying lengths of time to process applications and immediate application is recommended after booking the tour.

Health

The company shall adhere to all safety measures for the tourist. Tourists should disclose his/her health status to the company, and they will be advised accordingly.

Cancellation and Amendment Policy

1. The company retains the right to cancel a tour after thirty days (30) expression of interest if a minimum number of passengers have not been met or if circumstances beyond the control of the company such as strikes, flight cancellations, weather conditions, Earthquake's, civil unrest, or natural disasters, quarantines or government actions that determine the tours should be canceled in that case, all payments made by the clients will be refunded in full.
2. Any service canceled with less than 20 working days' notice may incur a cancellation charge of 30 % of the total fare. Any services with less than 14 working days' notice will incur a cancellation charge of 50% of the total fare. Any services canceled with less than 7 days' notice will incur 80% of the total tour fare. Any services canceled with less than 3 working days' notice will incur a charge of 100% of the total tour fare in full.
3. Cancellation fees will be charged from the day when the TOUR OPERATOR confirms receiving the TOURIST's written cancellation notice.
4. Any alterations of the traveler's name, date, itinerary and etc. within 20 working days of the travel, the date will be treated as a cancellation and the cancelation policy will apply.
5. No-show passengers will be charged 100% of the total tour fare.

6. Services ordered and confirmed but not used will not be refunded.

Terms of Deposit & Payment

1. The TOURIST would pay the company by bank remittance or any other form of payment acceptable to both parties.
2. Mutual accounts between parties are to be made in \$USD/EUROS. The invoice within the confirmation of all services actually reserved sent by email makes exclusive grounds for money transactions and is considered an integral part of the present Agreement.
3. A NON-refundable deposit of USD \$200 per person is required for the Agent to proceed with the reservation.
4. The TOUR OPERATOR shall receive/collect the final payment as per the agreed request not later than 20 working days before the arrival date (not including holidays). The parties will advise each other by email of the sum and date of each money remittance. The TOURIST bears all banking fees and postal expenses
5. Full payment is required at the time of booking for reservations confirmed by both parties less than 20 working days before departure. Final confirmation of the reservations will become valid upon the success of the transfer into the directed bank account.
6. All claims about accounts processed not later than 15 days after the day of the last services